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## CHIEZE OKOYE

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**Experience** Jan. 2007-Current      US Market Access Center      San Jose, CA

### **Associate Consultant**

Assists foreign high-tech companies wishing to enter the US market – specifically Silicon Valley. Performs services for client companies as needed. Part of the team revamping the marketing assets and finding funding sources for a Japanese data storage company entering the US. Compiles market assessment reports based on first- and second-hand sources. Managing the overhaul of the US Market Access Center website from a set of static pages to a dynamic resource for companies wishing to enter Silicon Valley.

Aug. 2006-Dec. 2006      WorkForceLogic for Google, Inc.      Mountain View, CA

### **Online Operations Coordinator (Contractor)**

Responded to user help requests about Google Client products – including Google Desktop, Google Toolbar and Google Pack. Analyzed and troubleshot reported problems in order to improve the user experience. Utilized the Google Client knowledgebase to answer user inquiries. Interacted with teammates and supervisors to escalate problem that needed extra help. Assisted teammates in implementing productivity-enhancing techniques, compiling reports and other projects.

Mar. 2000–Jun. 2006      Stanford Univ. Academic Computing      Stanford, CA

### **Technology Consultant/Team Leader**

Assisted users of public computer clusters. Analyzed and solved computer-related problems that cluster users and escalated more involved issues as needed. Installed and maintained web-based tools and applications for consultant use. Managed a team of four or more consultants. Worked with consulting manager to implement measures that improved consultant productivity.

Jul. 2001–Sept. 2001      Argo21, Ltd.      Tokyo, Japan

### **Advanced Technology Intern**

Learned and applied the new programming language Ruby for purposes of research. Responsible for programming a test library management system to explore the capabilities of Ruby. Communicated exclusively in Japanese with coworkers and presented research findings to the Advanced Technology (R&D) department and company executives.

**Volunteer** Sept. 2004-June 2006      Stanford Japan Exchange Club      Stanford, CA

### **Co-Chair/Webmaster**

Responsible, along with another co-chair, for the oversight of SJEC, a student-run club on campus. Ensured that events were planned and executed by one of the officers. Helped ensure smooth communication with two Japanese university-sponsored English-speaking clubs. Led weekly meetings for the officers and participants. Resolved any conflicts or crises that arose. Designed and maintained the club's main webpage as the portal of information for the members and participants of the club.

**Education** 2004- 2006      Stanford University      Stanford, CA

- Masters of Arts, East Asian Studies. Thesis: *Differences between Young and Old: Case Studies of the Tsugaru Dialect in Northern Japan*. Graduating GPA: 3.9/4.0

1999-2004      Stanford University      Stanford, CA

- Bachelor of Arts and Sciences, Computer Science and Japanese. Graduating GPA: 3.3/4.0

**Skills** Language:

- Advanced knowledge of Japanese (8 years of study. Cumulatively ~1 year spent in Japan).
- Beginner knowledge of Chinese (1 year of study).

Computers:

- Knowledge of programming languages including C, C++ and Java in Windows and UNIX platforms.
- Knowledge of PHP, MySQL; working knowledge of Oracle 9 relational DB.
- Knowledge of Adobe Photoshop CS2, Illustrator CS2, and Dreamweaver 8.
- In-depth knowledge of Windows XP and Mac OSX OSs; knowledge of UNIX and Linux environments.
- Knowledge of Microsoft Word, FrontPage, Excel and PowerPoint.

**Interests**

- Avid reader of tech- and video game-related blogs, forums and news.
- Active kendo practitioner. Enjoys drawing and computer art. Constructs plastic models of GUNDAM fictional armor.